

تذكير!

الكهرباء تحسن من حياتك
بس انتبه لعاداتك!

الشركة تطلق حملة
قابك روك

Questions & Answers

➤ What are the safety requirements to consider when installing public water coolers?

1. Install an earth leakage and overcurrent protection device RCBO in the distribution board (DP) of the water cooler's power circuit, ensuring the device's capacity is compatible with the cooler power rating.
2. Install a waterproof electrical socket equipped with an earth leakage and high current protection device (RCBO).
3. The water cooler must be placed inside a designated room and elevated on the concrete base at least 10 cm above ground level.
4. Electrical connection must pass through insulated conduits.
5. Regular maintenance of water coolers and the RCBO device should be carried out with the assistance of a licensed electrician.
6. The flooring should be covered with an insulating, non-conductive material.
7. The water cooler body must be grounded to protect against electrical leakage.
8. Install a protective roof to shield against various weather conditions.
9. Regular Maintenance of Water Coolers and the RCBO device should be carried out with the assistance of a licensed electrician.



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➤ How can I get a list of licensed electricians?

You can obtain a list of licensed electricians through the official website at the link below: distribution.nama.om/Documents

➤ What are the most important steps for the Regular Maintenance of water coolers?

- Hire a licensed electrician
- Ensure the proper functioning of both the RCBO in the socket and the one installed in the distribution panel.
- Check the grounding and connections

➤ How can request an inspection for water cooler connections?

You can request a water cooler inspection by contacting the call center at 1011.

➤ How can I report unsafe practices of water cooler connections?

You can report unsafe practices by submitting a request through scanning the provided QR code.

