Oracle i-Supplier Profile Management

USER GUIDE

Contents

1	Introduction	3
	1.2 List of Abbreviations	4
2	Supplier Profile Management	5
	2.1 Create or Update Address Book	5
	2.2 Create or Update Contact Directory	g
	2.2.1 Approve Contact Request	18
	2.3 Create or Update Business classification	23
	2.4 Create or Update Product and Services	26
	2.5 Update Lenience which Expired	
3	View Supplier Performance Score Error! Bookmarl	k not defined
	3.1 View Supplier Performance ScoreError! Bookmark	not defined

Standard Ref: ISO 9001:2015 Quality Management System		Document Title : Oracle iSupplier	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 2 of 34

1 Introduction

This document is prepared based on the business scenarios covered for supplier to use I-Supplier Portal to update their information electronically.

Standard Ref: ISO 9001:2015 Quality Managemen	nt System	Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 3 of 34

1.2 List of Abbreviations

Acronym	Description
(B)	Button
LOV	List of Values
(T)	Tab

Standard Ref: ISO 9001:2015 Quality Managemen	nt System	Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 4 of 34

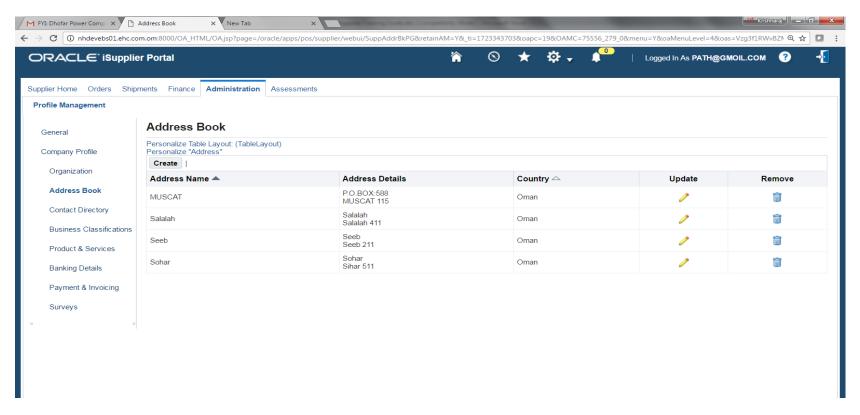
2 Supplier Profile Management

This process involves to update to date Supplier profile as per the requirement of Nama Group and it's subsidiaries.

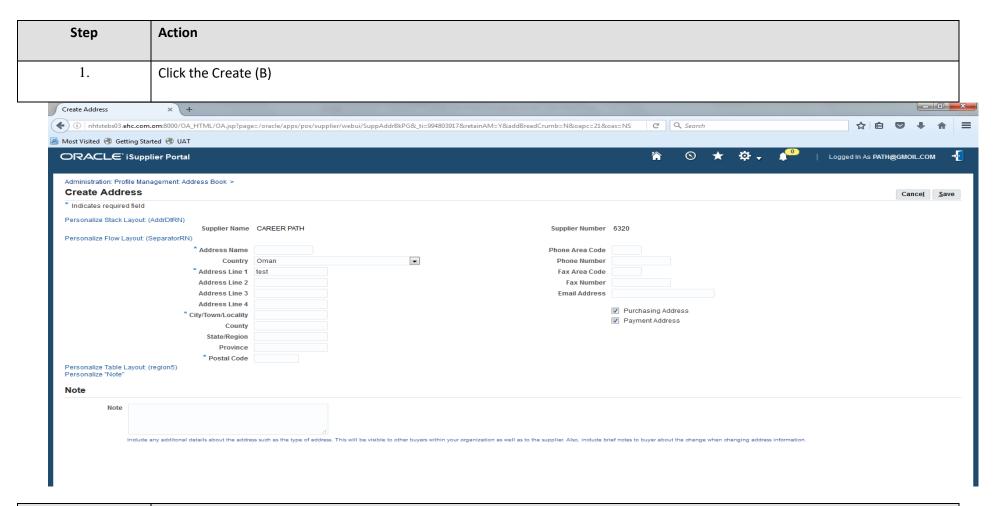
2.1 Create or Update Address Book

Note: Login as Supplier user in iSupplier Portal

Navigation: iSupplier Portal Fill Access (R) > Administration (T) > Profile Management > Address Book

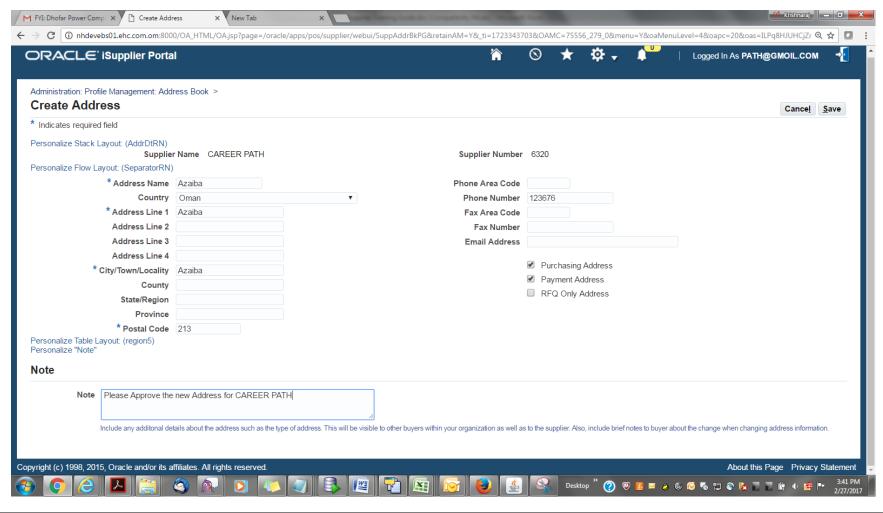


Standard Ref: ISO 9001:2015 Quality Manageme	nt System	Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 5 of 34



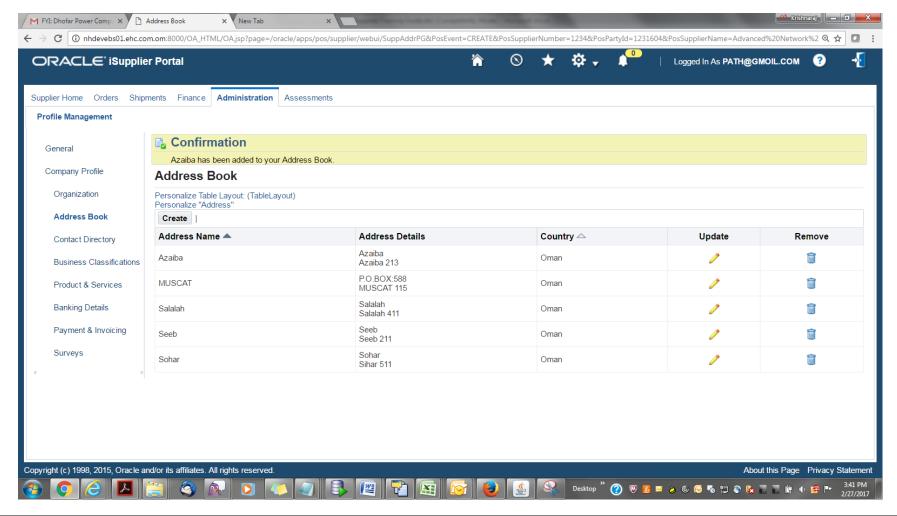
Step	Action
2.	Enter Address name, Address details and Address purpose.

Standard Ref: ISO 9001:2015 Quality Manageme	nt System	Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 6 of 34



Step	Action
3.	Click the Save (B) to submit new address request.

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 7 of 34



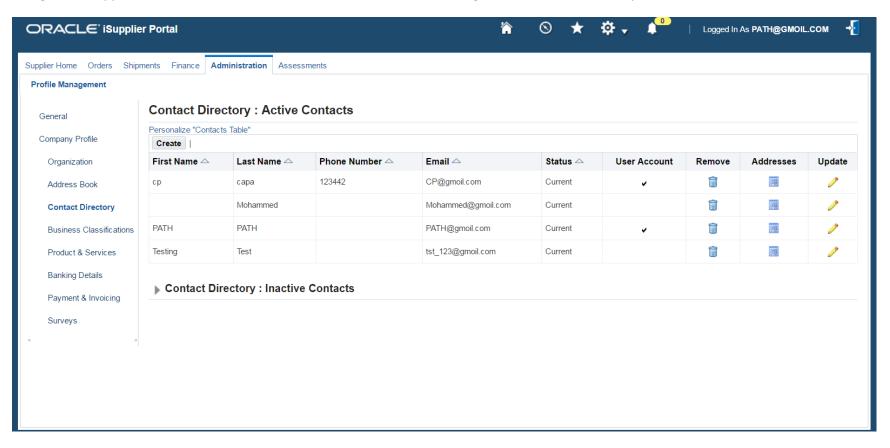
Step	Action
4.	Address has been added to Address book.

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 8 of 34

2.2 Create or Update Contact Directory

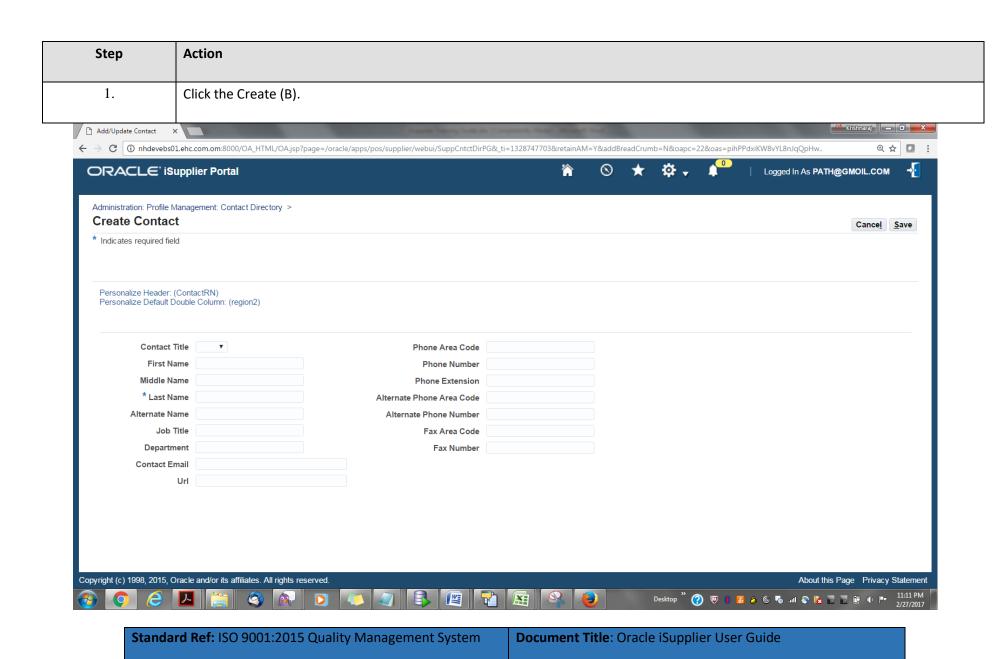
Note: Login as Supplier user in iSupplier Portal

Navigation: iSupplier Portal Fill Access (R) > Administration (T) > Profile Management > Contact Directory



Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 9 of 34

Page 10 of 34

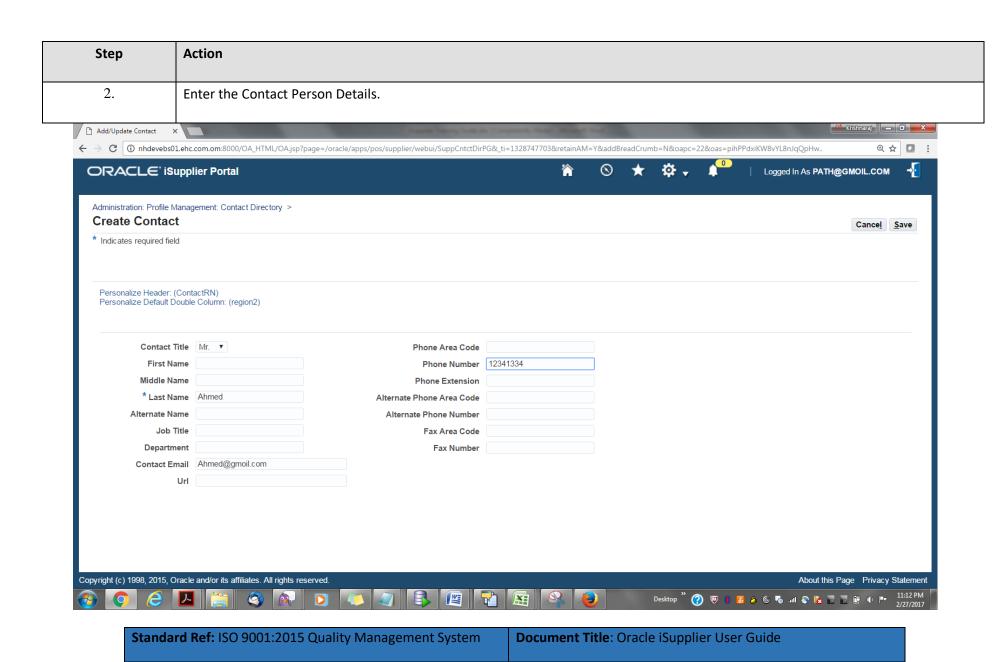


Rev No: 1.0

Effective Date:

Document No: NSS/DE-SCM/SOP/ML/OPU-003

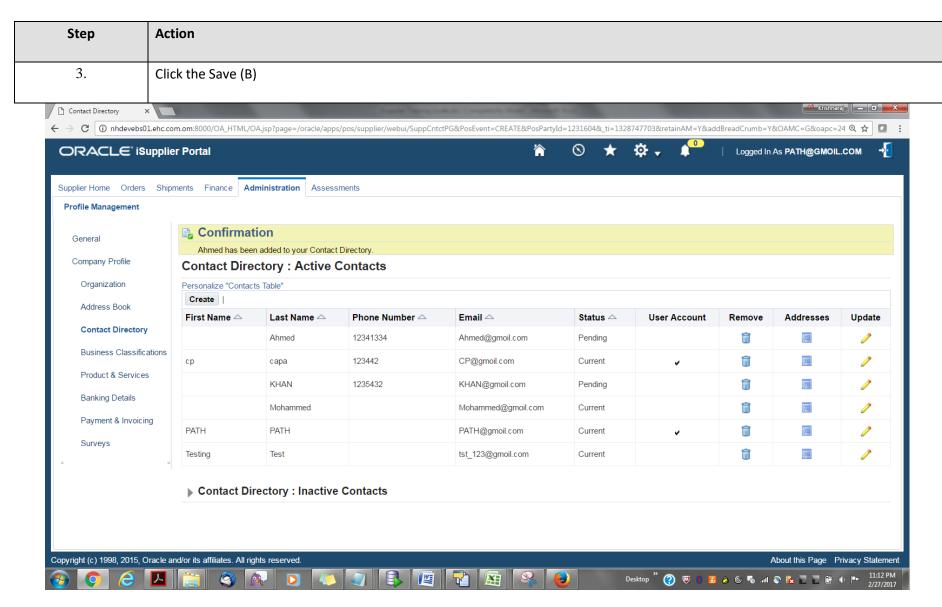
Page 11 of 34



Rev No: 1.0

Effective Date:

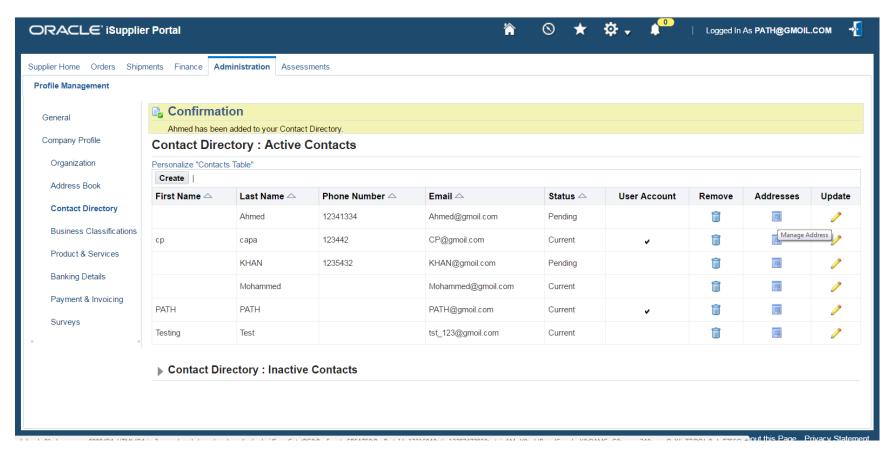
Document No: NSS/DE-SCM/SOP/ML/OPU-003



Standard Ref: ISO 9001:2015 Quality Managemen	nt System	Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 12 of 34

Step	Action
4.	Contact has been added to Contact directory.

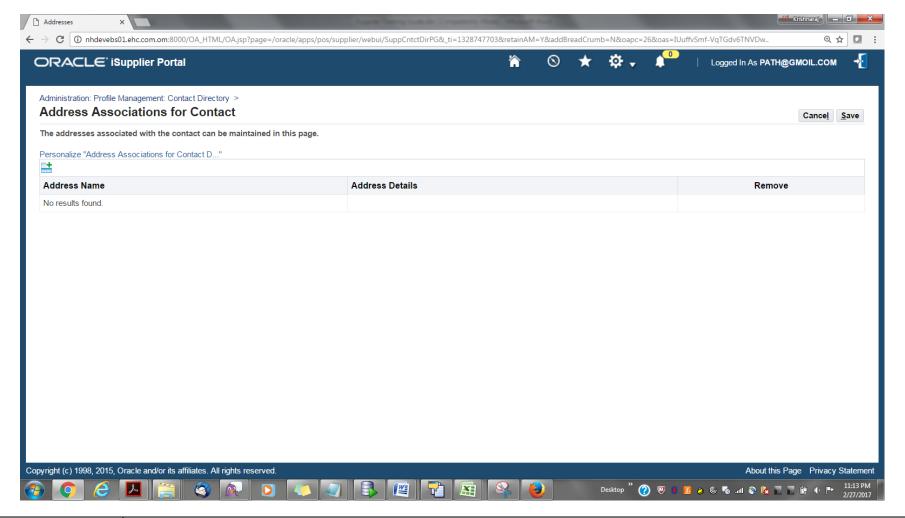
Associate Address to Contact person



Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 13 of 34

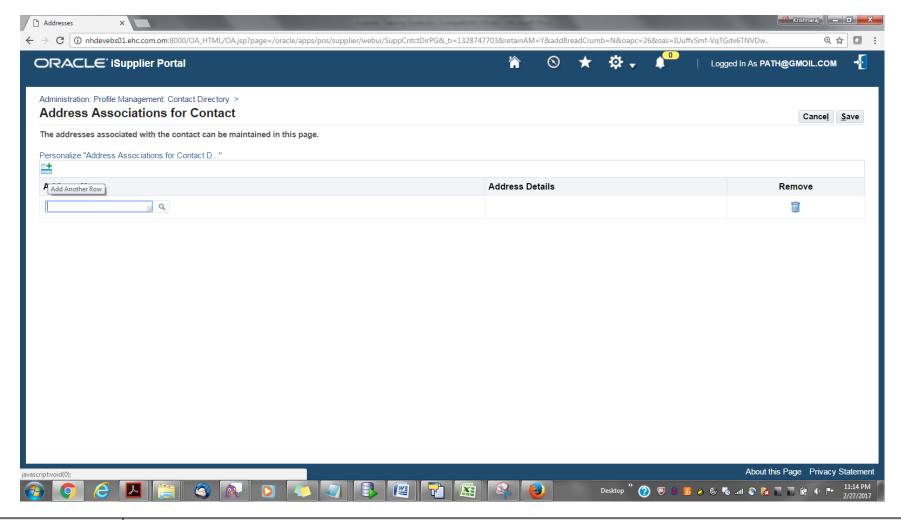
Step	Action
5.	Click the Manage Address icon.

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 14 of 34



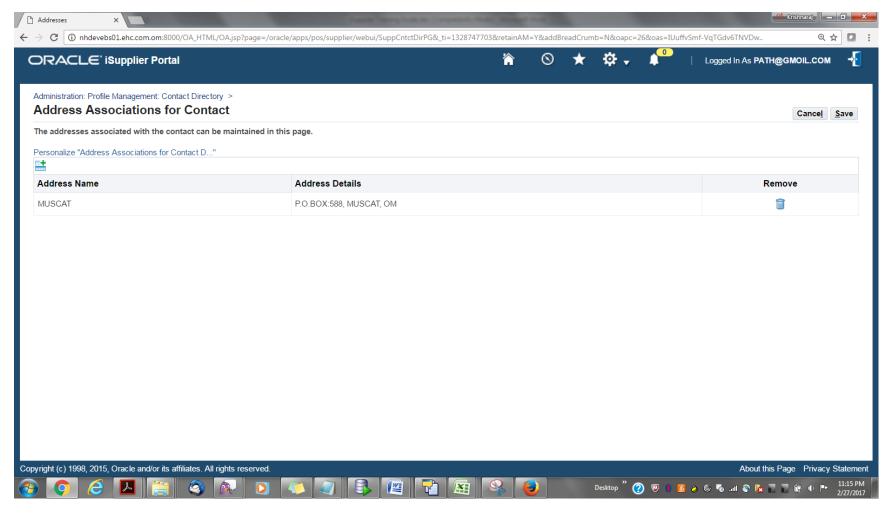
Step	Action
6.	Click Add row Button to associate Address to contact.

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 15 of 34



Step	Action
7.	Select the Address to associate.

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 16 of 34



Step	Action
8.	Save the Details

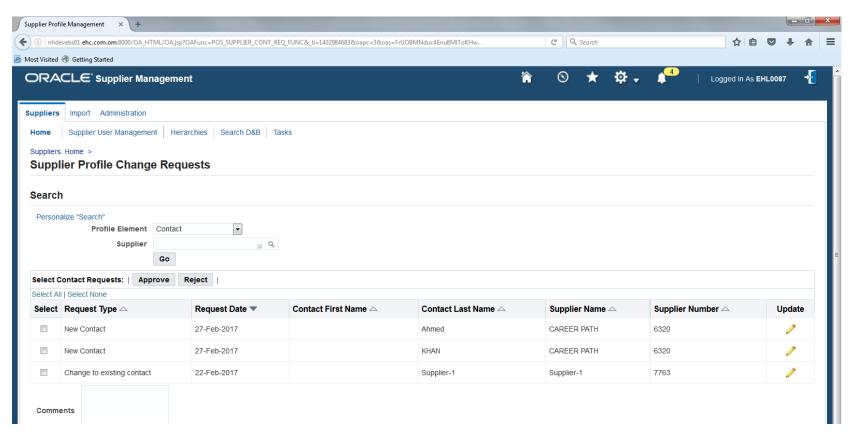
Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 17 of 34

2.2.1 Approve Contact Request

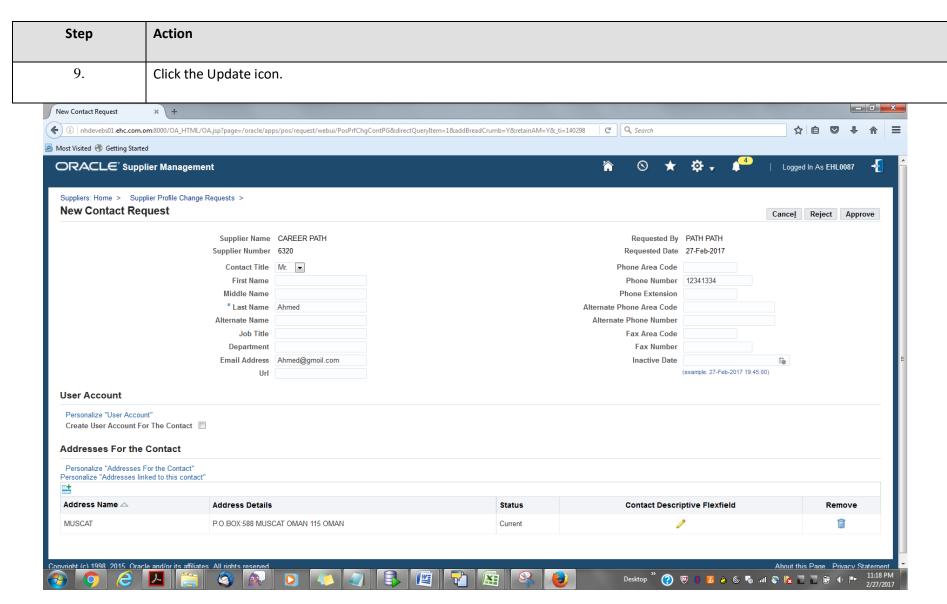
Note: Login as Supplier Administrator

Responsibility: Supplier Administrator Responsibility

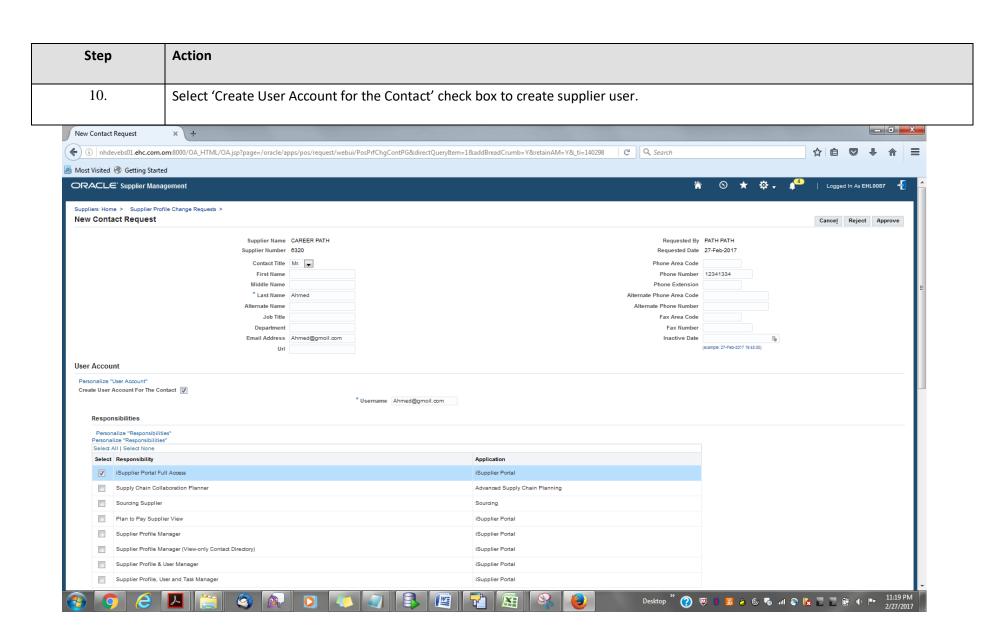
Navigation: Supplier Administrator Responsibility > > Supplier Home > Supplier profile Update request > Supplier Contact Request



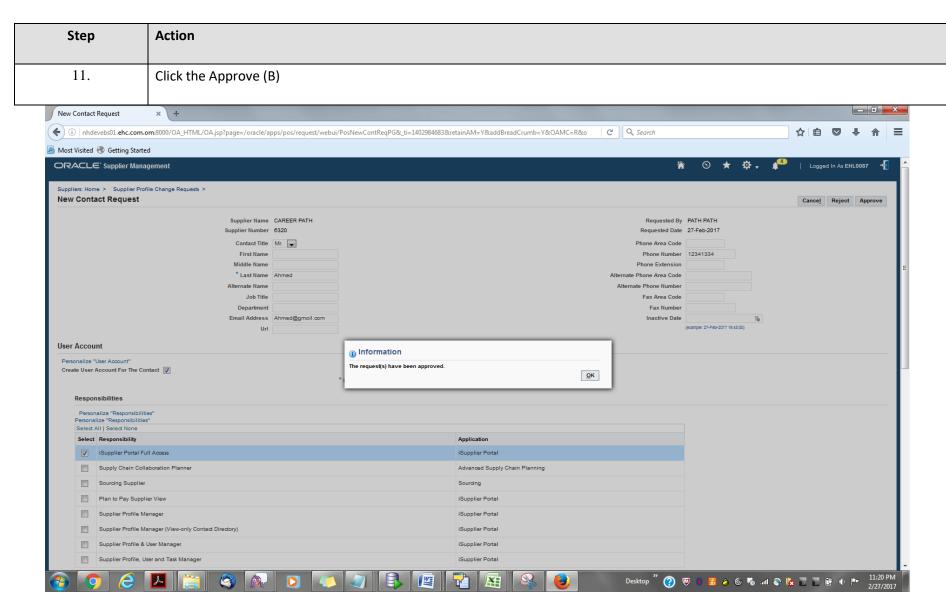
Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 18 of 34



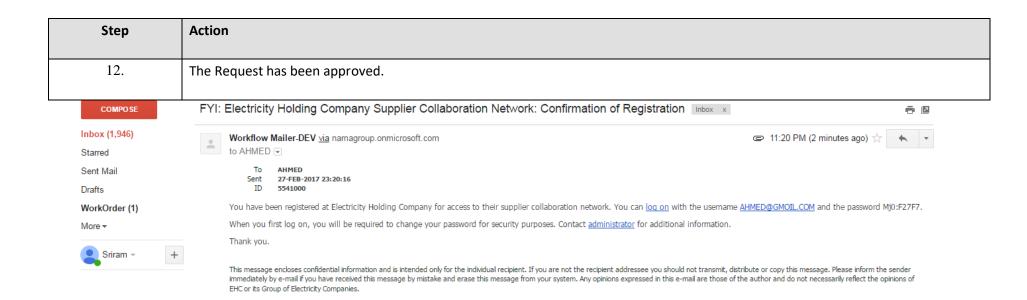
Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 19 of 34



Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 20 of 34



Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 21 of 34



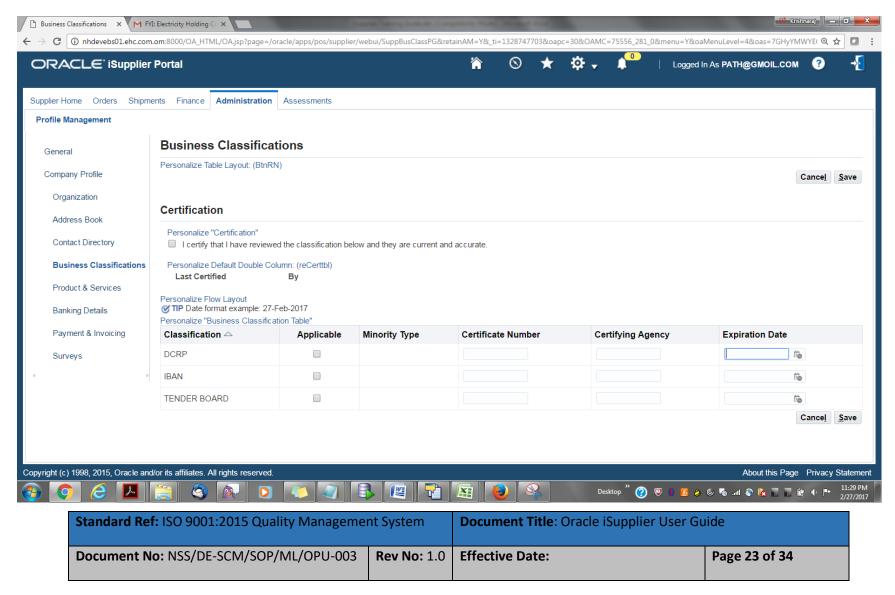
Step	Action
13.	Oracle Application URL is communicated to supplier user with Username and Password details through email.

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 22 of 34

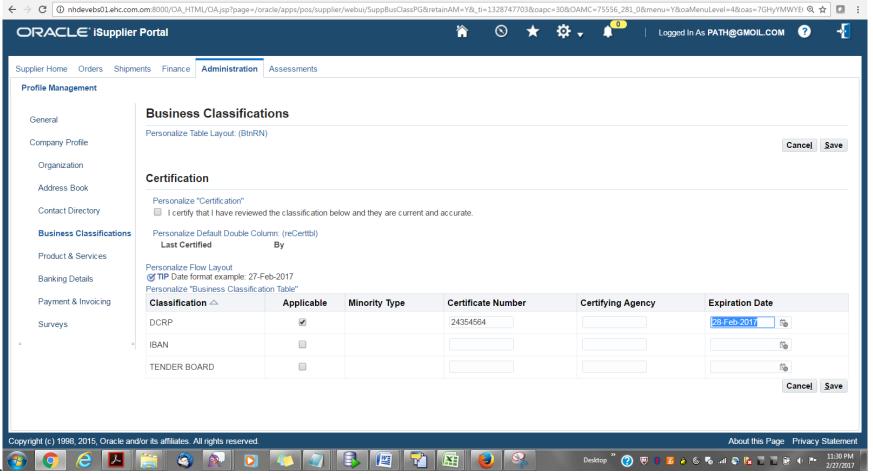
2.3 Create or Update Business classification

Note: Login as Supplier user in iSupplier Portal

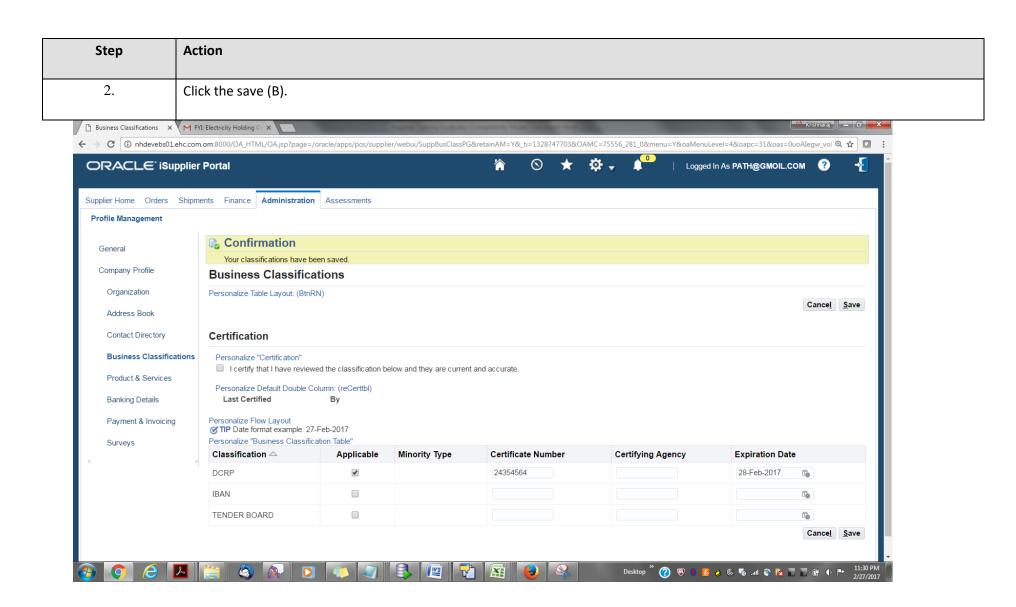
Navigation: iSupplier Portal Fill Access (R) > Administration (T) > Profile Management > Business Classification







Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 24 of 34



Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 25 of 34

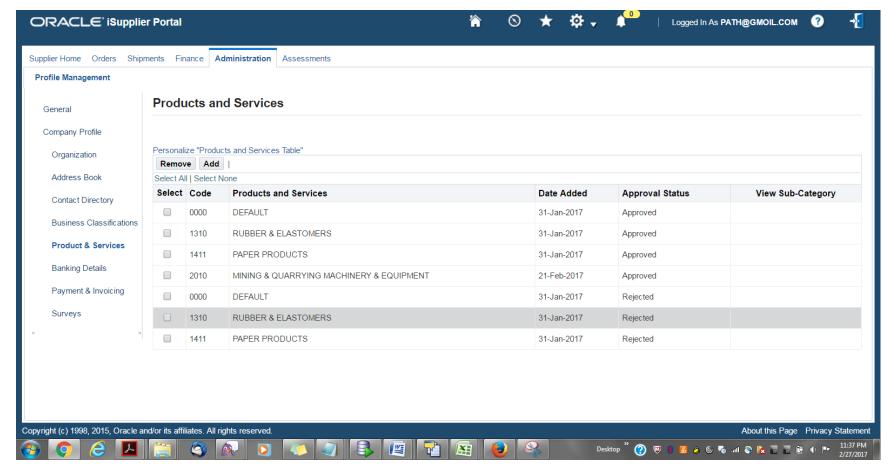
Step	Action
3.	Classification has been saved.

2.4 Create or Update Product and Services

Note: Login as Supplier user in iSupplier Portal

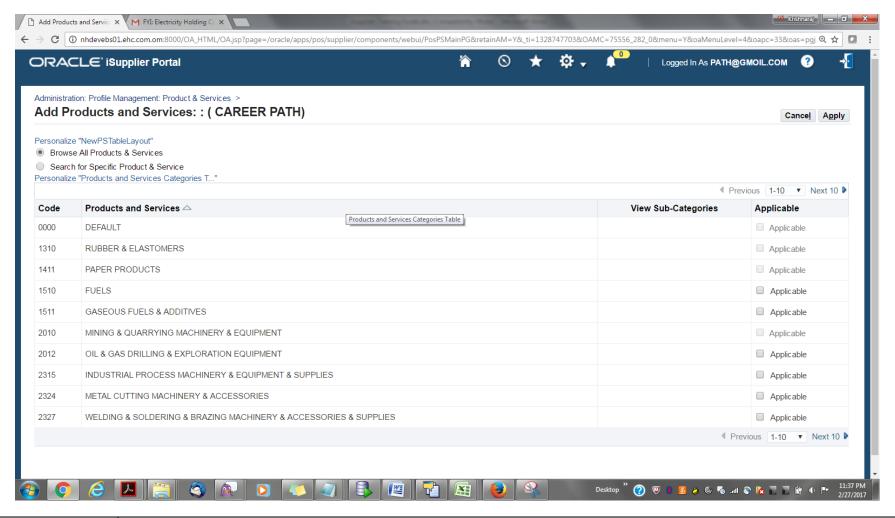
Navigation: iSupplier Portal Fill Access (R) > Administration (T) > Profile Management > Product & Services

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 26 of 34



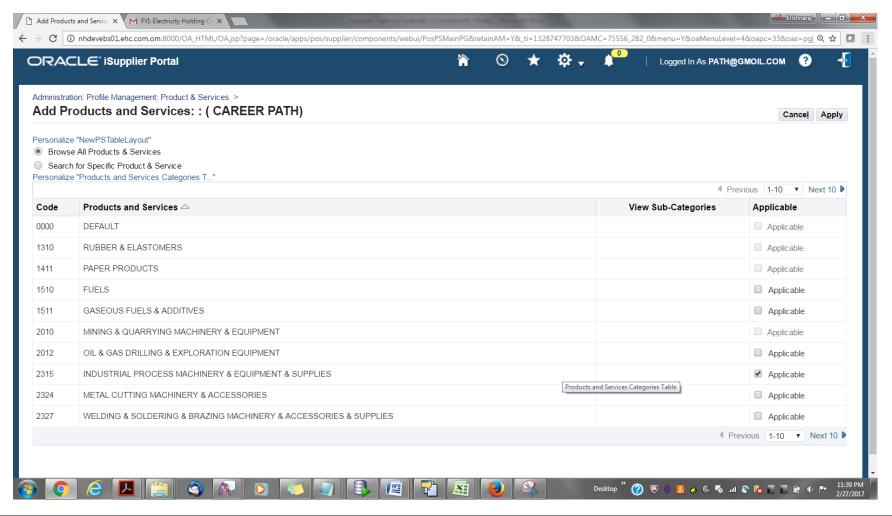
Step	Action
1.	Click the Add (B).

Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide	
Document No: NSS/DE-SCM/SOP/ML/OPU-003 Rev No: 1.0		Effective Date:	Page 27 of 34



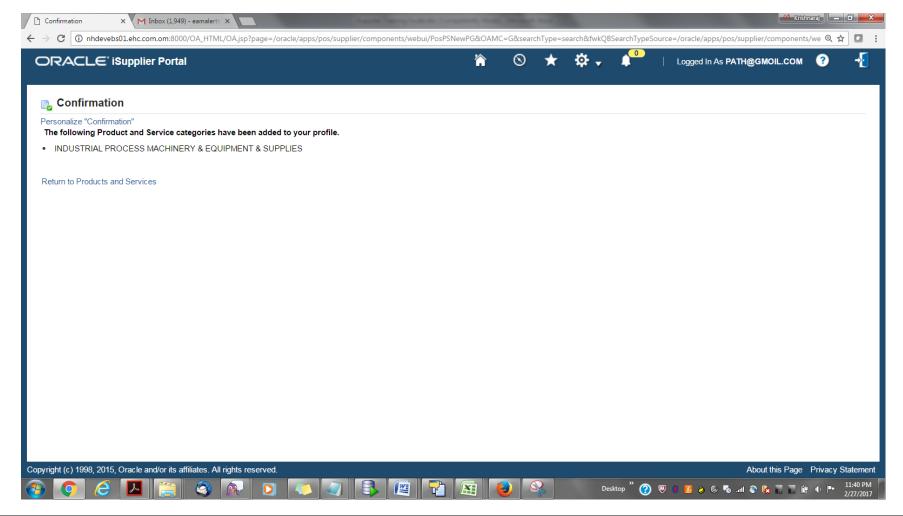
Step	Action
2.	Select the applicable Product and Services.

Standard Ref: ISO 9001:2015 Quality Management	nt System	Document Title: Oracle iSupplier User Guide		
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 28 of 34	



Step	Action
3.	Click the Apply (B).

Standard Ref: ISO 9001:2015 Quality Managemen	nt System	Document Title: Oracle iSupplier User Guide		
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 29 of 34	



Step	Action
4.	Confirmation Message: Product and Service categories have been added to your profile.

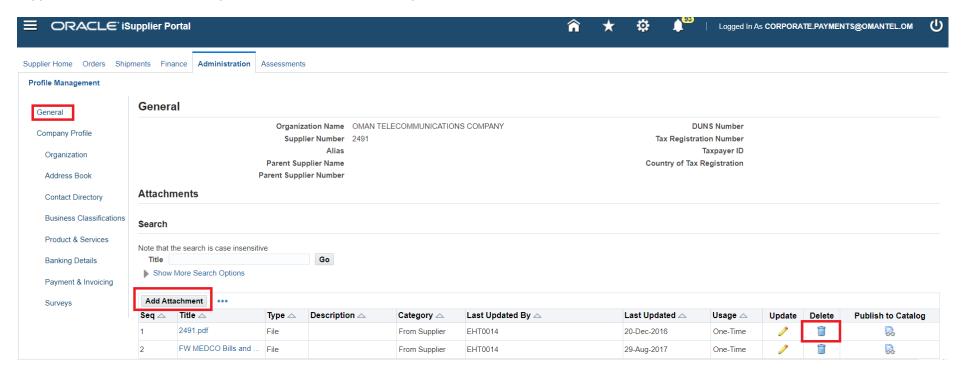
Standard Ref: ISO 9001:2015 Quality Management System			Document Title: Oracle iSupplier User Guide		
	Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 30 of 34	

2.5 Update Lenience which Expired

Note: Login as Supplier user in iSupplier Portal

Navigation: iSupplier Portal Fill Access (R) > Administration (T) > General >

Supplier will have to delete the expired licensee attachment and upload the renewed one.

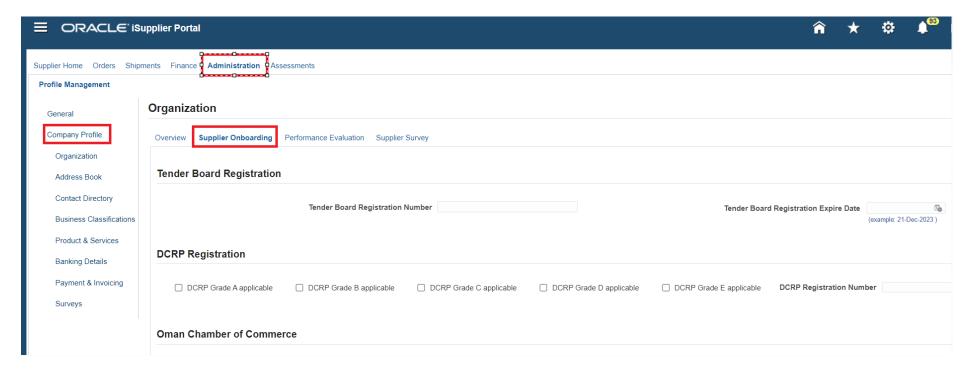


Standard Ref: ISO 9001:2015 Quality Management System		Document Title: Oracle iSupplier User Guide		
Document No: NSS/DE-SCM/SOP/ML/OPU-003	U-003 Rev No: 1.0 Effective Date: Page 31 of 34		Page 31 of 34	

Once supplier will upload the renewed license (decrements) then need to update the license detail in application

Support in above case CR certificate was expired and supplier have deleted the old document and upload the new one. Now supplier need to follow the below navigation update the CR number and new expiry date in I-Supplier Portal

Navigation: iSupplier Portal Fill Access (R) > Administration (T) > Company Profile> Supplier Onboarding>



Standard Ref: ISO 9001:2015 Quality Management	nt System	Document Title: Oracle iSupplier User Guide		
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	: 1.0 Effective Date: Page 32 of 3		

Scroll down to the license(decrements) which detail need to update

☐ DCRP Grade A applicable	☐ DCRP Grade B applicable	☐ DCRP Grade C applicable	☐ DCRP Grade D applicable	☐ DCRP Grade E applicable	DCRP Registration Number	
Oman Chamber of Comme	rce					
	Oman Chamber of Commerc	pe Number		Oman Chamb	er of Commerce Expire Date	(example: 21-Dec-2023)
Goods Import License						
	Goods Import License Num	ber		Goods Import	License Expire Date (example	e: 21-Dec-2023)
CR Details						
	CR Number 1640747			CR Expiration	Date 21-Apr-2020 (example: 21-Dec-2023)	
SME (Ryada)						

Standard Ref: ISO 9001:2015 Quality Management	nt System	Document Title: Oracle iSupplier User Guide		
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 33 of 34	

Once updated, Save your work.

	^ ★	‡: ♠ ⁹³	Logged In As CORPORATE.PAYMENTS@	OMANTEL.OM
sments				
				Cance <u>l</u> <u>S</u> ave
erformance Evaluation Supplier Survey				
Tender Board Registration Number	Tender Board Registration Expire Date	(example: 21-Dec-2023)		
□ DCRP Grade B applicable □ DCRP Grade C applicable □ DCRP Grade I	applicable DCRP Grade E applicable DCRP Registration Number	ber	DCRP Expire date	(example: 21-Dec-2023)
e				

Standard Ref: ISO 9001:2015 Quality Management	nt System	Document Title: Oracle iSupplier User Guide		
Document No: NSS/DE-SCM/SOP/ML/OPU-003	Rev No: 1.0	Effective Date:	Page 34 of 34	